

RMA Request Form In-Warranty Product Only

Company _____	Date _____
Your Name _____	Phone _____
Ship to Address _____	Fax _____
City _____ State _____	Email _____
Zip _____	Reference # _____

**Please check below if your Ship-To Address is a Residential or a Commercial Location.
If not marked, the default will be Residential Location.**

Residential Location <input type="checkbox"/>	Commercial Location <input type="checkbox"/>
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DRIVE MODEL#	MFG DATE (If available)	SERIAL NUMBER

BigByte use only

RMA #

To help us best serve you, please review the following important information:

- * Enter the complete model number including suffix characters.
- * Upon completion of the RMA request, please fax or Email it to Customer Service at BigByte.
- * We will return this form to you with an RMA number or contact you if we have any questions.
- * Ship product **prepaid** to the address below when you receive the RMA number, it is important that you reference the RMA number on the outside of each box. **NOTE: ONE RMA PER BOX. DO NOT MIX RMA #'s.**
- * Ship bare drives only. Remove any cables, mounting hardware, or other external items and package properly.
- * **For out-of-warranty, abused or unauthorized units you are responsible for freight, insurance & handling.**

For out of warranty units please contact BigByte for repair pricing. A separate RMA # will be issued.

Ship To: BigByte Dock 3-Receiveing Attn: RMA # 47400 Seabridge Drive Fremont, CA 94538	Phone (510) 249-1100 Fax (510) 657-5715 Email Roselie@BigBytecorp.com
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This form is not valid unless an RMA # is issued by an authorized BigByte representative.